

Privacy Notice

Last updated: October 2025

1. Introduction

Frytec Limited (“we”, “us”, “our”) is committed to protecting your personal data and respecting your privacy. This Privacy Notice explains how we handle any personal information collected through our website, www.frytec.co.uk.

By using this website or submitting an enquiry, you agree to the terms of this Privacy Notice.

2. Company Information

- Legal name: Frytec Limited
- Registered office: The Control Tower, Acaster Airfield, Acaster Malbis, York, YO23 2PW
- Company number: 12661538
- Website: www.frytec.co.uk
- Contact: Privacy Team — info@frytec.co.uk

3. Data We Collect

We only collect personal information that you voluntarily provide via the contact form on our website, such as:

- Your name
- Your email address
- Your enquiry or message

4. How We Use Your Data

We use your personal data solely to:

- Respond to your enquiry or correspondence
- Maintain internal records as required for normal business purposes
- Comply with legal obligations where applicable

We do not share your personal data with third parties for marketing or any other unrelated purpose.

5. Lawful Basis for Processing

We process personal data under the following lawful bases:

- **Consent** – where you voluntarily provide your information to us through the website
- **Legitimate interests** – to respond to business enquiries, maintain communication with clients and suppliers, and manage general administrative operations

6. Data Retention

We retain enquiry data for as long as necessary to handle your communication and for a standard business record-keeping period (normally up to **seven years**) to meet legal and accounting requirements.

7. Your Rights

You have the right to:

- Request access to the personal data we hold about you
- Request correction of inaccurate or incomplete data
- Request deletion ("right to be forgotten")
- Object to or restrict processing in certain circumstances
- Withdraw your consent at any time

To exercise your rights, contact our Privacy Team at info@frytec.co.uk.

8. Complaints

If you believe your personal data has been handled improperly, you may lodge a complaint with the Information Commissioner's Office (ICO):

www.ico.org.uk

9. Updates to This Notice

We may update this Privacy Notice from time to time. The latest version will always be available on this page.